

# IMPORTANT NOTICE FOR EXCHANGE OF GOODS

Dear Partners,

Please be informed that the business handbook will be revised with additional clauses pertaining to goods exchange as stated below.

## **3.10.4 Important Notice for Exchange of Goods**

8. Health supplementary products under the Young Life Story series and skincare products under the Radiant Story series cannot be exchanged after products are sold, unless the products are defective.

9. The total amount and sales volume of exchanged products shall be equivalent or more than the returned products.

10. Exchange of newly launched products are strictly prohibited within one month from its launch date.

The abovementioned clauses will take effect from 4 January 2023 (Wednesday).

We seek your kind understanding and cooperation.

Thank you.

04.01.2023