

Phase Two of National Recovery Plan Standard Operating Procedure – Sarawak Office

The government announced the implementation of the Phase Two of National Recovery Plan at Sarawak from 14 July 2021. Therefore, our Sarawak Office will resume normal business hour starting from 19 July 2021. Nefful International shall do our best to ensure these standard operating procedures are put in place. The following measures will take effect in our office premise from 8 July 2021 onwards:

1. Partners who are visiting the Sarawak office premises are required to make an appointment with the Company before the visit. Click [here](#) to make an appointment with us or call our Customer Service for assistance. Walk-ins are not allowed;
2. Visitors are required to log into the MySejahtera upon entering the office premise, if it shows that high risk will be prohibited from entering the company;
3. All social activities, such as face-to-face meetings, lectures, etc., are prohibited, the conference room is closed to the public;
4. Ensure face mask is put on at all times;
5. Wash your hands or use the hand sanitizer before you enter the office premise;
6. Ensure separation of at least a metre to limit close contact;
7. Reduce or avoid proximity of physical interactions eg. Handshake and hugs;
8. Visits to the office is limited to 5 or fewer visitors at any one time;
9. Trying of products is not allowed till further notice;
10. Cashless payment mode and online ordering is highly encouraged;
11. Do not visit the office if you are feeling unwell; you are highly encouraged to shop on NIShop or place your orders through email.

Thank you for your understanding and support as we work together towards the prevention of COVID-19.

17.07.2021