



Exceptional Announcement

In compliance to the Nationwide Restricted Movement Control Order announced by the Prime Minister of Malaysia on 28 May 2021, Nefful Malaysia Sdn Bhd will be temporarily closed from 1 June 2021 (Tuesday) to 14 June 2021 (Monday).

During this period, Nefful Malaysia will continue to provide services to all partners via phone, fax and email communications. Partners can continue to use NISHOP, Join us or submit order forms, membership application forms to all branch offices of Nefful Malaysia through the abovementioned communication channels.

Walk-in services such as self-collection, product exchange et cetera, however, shall not be available during this period. The Company shall review the adjustment on extended period for product exchange and the minimum amount required to entitle for free delivery service accordingly. The qualifying criteria for the award entitlement challenges and promotions shall remain status quo.

Kindly refer to the [FAQ](#) or contact our Customer Service team for more information.

We regret for any inconvenience caused by the temporary closure of the offices in Malaysia. Thank you for your understanding and support as we work together towards the prevention of COVID-19.

31. 05.2021