

IMPORTANT NOTES ON PRODUCT ORDERING

We would like to thank all partners for purchasing the products of Nefful International. Your support and trust in us are greatly appreciated. There had been an influx of sales orders recently, in order to protect your interest and process the orders as soon as possible, we would like to seek your kind cooperation on the following:

- From 27 December onwards till the sales closing day on 30 December, we shall not accept same-day collection for on-site orders. Partners can continue to place orders through on-site, email or NIShop. Once orders are submitted, changes in order details and purchaser information will not be accepted.
- Self-collection schedule for orders submitted from 27 – 30 December is as follow:

	Date of Order	Date of Collection
1.	27 and 28 December 2020	4 January 2021
2.	29 December 2020	5 January 2021
3.	30 December 2020	6 January 2021
4.	For orders that opted for delivery, the orders will be processed and delivered within 7 working days from the date of order.	

- Order fulfillment will be based on chronological sequence of order submission.
- In the event we encounter the following situations for the submitted order, the Company reserves the right to change or cancel the product item, color, size, without prior notice.
 1. Incomplete information on the order form, such as missing information on size, color or illegible handwriting.
 2. Product in the order form is out of stock or discontinued.
- The Company shall provide updates on the latest stock availability at 10am every business day. Kindly check out for the updates.
Out of Stock List, Limited Product and Discontinued Products List
<http://bit.ly/2WJcOyv>
- From today onwards, the Company shall contact partners for situations pertaining order amount verification and transactional related issues. Orders that cannot be fulfilled due to abnormal scenarios shall not be accepted or will be cancelled.

We apologize for any inconvenience caused and thank you for your support and cooperation.

26.12.2020